

The classification guidelines list all criteria that are obligatory for each category by the number of stars. This can help the owner to determine if the property can be classified and to determine the level of classification to request.

**ABSOLUTE PREREQUISITE: criteria 95 - 96 – 97 – 98 - 99**

| <b>1.6. Condition and cleanliness of the facilities and amenities</b> |   |   |
|---|---|---|
| 95  | <b>Sanitary facilities (toilet(s), bathroom(s), are clean and in good condition</b> | The floor, ceiling, shower screen (or shower curtain) and walls are clean and in good condition (no mould, dirt, limestone, hair...). No broken tiles and damaged siding. |
| 96  | <b>The floors, walls and ceilings are clean and in good condition</b>               | No dirt on the walls, chipped paint, damaged and torn wallpaper, broken tiles, stained carpeting, traces of mould...  |
| 97  | <b>The furniture is clean and in good condition</b>                                 | No broken, dislocated or dirty furniture.   |
| 98  | <b>Bedding is clean and in good condition</b>                                       | Mattress and box spring, no stains, holes discoloration.  |
| 99  | <b>The kitchen or kitchenette and the equipment are clean and in good condition</b> | No broken, damaged and dirty equipment. No dirt on the walls, chipped paint, broken tiles, trace of mould.....  |

**Simply complete until the number of stars you would like to get  
1\*,2\*,3\*,4\*, or 5\***



# Mandatory criteria classification 1 \*

| Rating criteria                                    |  | YES | NO | Further information  |
|--|--|-----|----|--|
| <b>Surfaces area of accommodation and bedrooms</b> |  |     |    |  |
|  | Minimum surface area of a one-room accommodation unit for one or two people (studio or T1): <b>12m<sup>2</sup></b> |     |    | Spaces are only included in the surface area if they have a ceiling height of at least 1.80 meters. A room must have a door or window to the outside   |
|  | Minimum average area of the additional bedroom(s) to be added with the top line : <b>7m<sup>2</sup></b>            |     |    | Area required for 1 to 2 people (from T2)<br>The ceiling height may not be less than 1,80m.<br>Only rooms that are larger than 7 square meters are counted as additional rooms (for the 1*, 2* and 3* categories only)                               |
|  | Additional room area per additional person (in addition to the 2 initial people): <b>3m<sup>2</sup></b>            |     |    | <b>Maximum 4 people per room.</b>  |
| <b>General amenities</b>                           |  |     |    |  |
| 3  | Available socket in each room  |     |    |  |
| 4  | All lights work and are in good condition  |     |    |  |
| 14   | External or internal opaque room-darkening features in each room with a bed  |     |    |  |
| 16   | Functioning heating system   |     |    | Heating in all the rooms, including the bathroom(s)  |
| 20   | Washing line or clothes airer inside the accommodation   |     |    |  |
| 21   | Cleaning equipment appropriate to the accommodation unit   |     |    | (Minimum: a bucket and scrubbing brush with floorcloth or a mop and bucket with wringer, vacuum cleaner or equivalent)   |
| 23   | Cupboards or storage units inside the accommodation  |     |    |  |
| 25   | Table and chairs corresponding to the number of persons the furnished unit can accommodate                         |     |    |  |
| 26   | Living room equipped with sofa or armchair(s) adapted to the capacity of the accommodation.                        |     |    | Compliance of bed(s) with the dimensions Criterion not applicable if there is no living room   |
| 27   | Coffee table in the living room  |     |    | Criterion not applicable in case of studio   |
| <b>Bedroom facilities</b>                          |  |     |    |  |
| 28   | Compliance of bed(s) with the dimensions:<br>Single bed 80cm x190cm minimum<br>Double bed 140x190cm                |     |    | Tolerance for:<br>- Bunk beds (80x190cm)<br>- Twin beds or trundle beds (80cm x 190cm) that can be assembled into a 160cm double bed.<br>- Sofa beds (130 cm x 190 cm) - only for 1*and 2*studios<br>- Retractable beds for studios (all categories) |
| 30   | Sufficient amount of pillow(s)   |     |    | One/ Person  |
| 31   | Two blankets or one duvet per bed  |     |    |  |

|  |  |  |  |   |
|--|--|--|--|---|
| 32   | Mattresses protected by under sheets or removable covers   |  |  |   |
| 33   | Headboard light per person with individual switch  |  |  | For the studios equipment close to the bed. Twin beds, tolerance 1 light between the beds                               |
| <b>Bathroom facilities and amenities</b>   |  |  |  |   |
| <b>Level of bathroom facilities required for accommodation units up to 6 people (and including):</b>         |  |  |  |   |
| 37   | A private bathroom in an enclosed and well-ventilated space within the accommodation.  |  |  |   |
| 38   | A private bathroom with independent access in an interior space within the accommodation.  |  |  | Shower room mustn't give exclusively on a bedroom, unless when all the bedrooms are a shower room                       |
| 39   | Equipment in bathroom: - a basin with hot water; - a shower or bath with shower over and shower screen; - a bath and a shower  |  |  | Shower curtain admitted   |
| 41   | A private toilet (with bowl, lid, flush, roll holder and bin) inside the accommodation unit  |  |  | Dry toilet admitted   |
| <b>Level of bathroom facilities required for accommodation units for more than 7 people (and including):</b> |  |  |  |   |
| 43   | A second private bathroom in an enclosed and well-ventilated space within the accommodation unit with independent access   |  |  |   |
| 44   | Equipment bathroom:<br>- a basin with hot water<br>- a shower and/or bath with shower over and shower screen; a bath and a shower  |  |  | Pour les 4* et 5*, les dimensions doivent être supérieures aux tailles standard<br>Douche 80x80 cm- baignoire 170x75 cm |
| 45   | A private toilet (with bowl, lid, flush, roll holder and bin) inside the accommodation unit  |  |  | Dry toilet admitted   |
| 49   | Hook(s) or towel holder  |  |  | Electric towel dryer validates the criterion  |
| 51   | Mirror   |  |  |   |
| 53   | Shelf under mirror, vanity unit or shelf near the mirror   |  |  |   |
| <b>Facilities and amenities in the kitchen or kitchenette within the accommodation unit</b>                  |  |  |  |   |
| 56   | Sink with mixer tap or mixing valve with single outlet   |  |  |   |
| 57   | Number of burners complied with: <b>2</b> until 4 people, <b>4</b> from 5 people   |  |  | induction or ceramic hob with 3 burners admitted  |
| 59   | Oven or Mini oven  |  |  | Combined microwave admitted. From 5 people minimum capacity 45l   |
| 61   | Ventilation or controlled mechanical ventilation   |  |  | Natural ventilation in or near the kitchen is validate  |
| 63   | Minimum quantity of unmixed tableware per person:<br>- 2 water glasses, 1 wine glass, 2 flat plates, 2 soup plates, 2 desserts plates, 2 table spoons, 2 teaspoons, 2 knives, 2 forks, 2 bowls, 2 cups or mugs |  |  |   |

|  |  |  |  |   |
|--|--|--|--|---|
| 65   | Minimum equipment for meal preparation:<br>1 salad bowl, 1 oven-proof dish, 2<br>saucepans, 1 pan, 1 stew pot, 1 corkscrew,<br>1 bottle opener, 1 pair of scissors, 1 cutting<br>board 1 bread knife, 1 colander, 1 lid, 1<br>salad spinner, 1 pie dish, 1 tin-opener, 1<br>vegetable peeler, 1 trivet, 1 measuring<br>glass, 1 ladle, 1 slotted spoon, 1 spatula, 1<br>wisk |  |  |   |
| 66   | Coffee maker   |  |  |   |
| 74   | Refrigerator with icebox   |  |  | <b>CHECK THE CAPACITY:</b><br>110 l per 2 person and 10 l more per<br>additional people- Studio capacity of 80l per<br>2 pers and 10 l per additional people. |
| 76   | Bin with lid   |  |  |   |
| <b>Environment and exterior</b>                  |  |  |  |   |
| 77   | Lift to access the 4 <sup>th</sup> floor from ground floor   |  |  | Unless if local or architectural constraint   |
| 79   | Car parking : nearby places  |  |  | Unless if local or architectural constraint   |
| <b>Customer services</b>                         |  |  |  |   |
| 100  | Provision of local and tourist information in<br>French and at least one foreign language  |  |  | <b>Minimum:</b> 5 in French and 3 in foreign<br>language (brochure, QR code, website...)  |
| 105  | Bed sheets systematically proposed by the<br>owner or his representative   |  |  | Must be indicated on contract, document,<br>website... paid or free service   |
| 106  | Must be indicated on contract, document,<br>website... paid or free service  |  |  | Must be indicated on contract, document,<br>website... paid or free service   |
| 111  | Cleaning products  |  |  | <b>Minimum:</b> sponge, dishwashing liquid, all<br>purpose cleaner, kitchen towel, garbage<br>bag, toilet paper   |
| <b>Accessibility and sustainable development</b> |  |  |  |   |
| 116  | Information concerning accessibilty on<br>information brochure, media ...  |  |  | The customer should be informed of the<br>accessibility or not of the accommodation. If<br>not, it must be clearly indicated on the<br>communication tools.   |
| 121  | Accessible documentation provided  |  |  | Document must be accessible to at least one<br>type of disability: large print document,<br>braille brochure, audio doc, images....                           |
| 123  | Implementation of an action to reduce<br>energy consumption  |  |  | <b>EXAMPLES:</b> Low energy bulbs, triple glazing,<br>automatic heating control, solar panels,<br>heat pump, occupancy sensors, ....                          |
| 126  | Implementation of an action to reduce<br>water consumption   |  |  | <b>EXAMPLES:</b> Dual-flush toilet(s), aerators on<br>the taps, rainwater recovery system...  |
| 128  | Existence of waste sorting system dedicate<br>to the accommodation   |  |  | <b>Minimum 2 recycling bins or bag for glass,<br/>paper and board in additional of domestic<br/>waste.</b>  |
| 130  | Customer information about actions<br>concerning environmental protection that<br>they can do during their stay  |  |  | Information in the welcome guide,<br>valorization of local products, water<br>consumption, public transport...  |
| 132  | Provision of environmentally friendly<br>cleaning products ( <b>2</b> minimum)   |  |  | Example: black soap, white vinegar, baking<br>soda, green products...   |

## Mandatory criteria classification 2 \* (in addition to 1\* criteria)

| Rating criteria   |  | YES | NO | Further information   |
|---|--|-----|----|---|
| <b>Surface area and bedrooms</b>                              |  |     |    |   |
|   | Minimum surface area of a one-room accommodation unit for one or two people (studio or T1): <b>14m<sup>2</sup></b> |     |    | Spaces are only included in the surface area if they have a ceiling height of at least 1.80 meters. A room must have a door or window to the outside  |
|   | Minimum average area of the additional bedroom(s) to be added with the top line: <b>8m<sup>2</sup></b>             |     |    | Only rooms that are larger than 7 square meters are counted as additional rooms.  |
|   | Additional room area per additional person: <b>3m<sup>2</sup></b> (in addition to the 2 initial people)            |     |    | <b>Maximum 4 people per room.</b>   |
| <b>General amenities</b>                                      |  |     |    |   |
| 6   | Internet access via wireless local area network (WiFi)   |     |    | Box, router, 3G key...  |
| 8   | Flat-screen television with remote control   |     |    |   |
| <b>Bedroom facilities</b>                                     |  |     |    |   |
| 28  | Compliance of bed(s) with the dimensions: Single bed <b>90x190cm</b> , double bed <b>140x190cm</b>                 |     |    | <b>Tolerance for:</b><br>- Bunk beds (80x190cm)<br>- Twin beds or trundle beds (80cm x 190cm) that can be assembled into a 160cm double bed.<br>- Sofa beds (130 cm x 190 cm) - only for 1*and 2*studios<br>- Retractable beds for studios (all categories) |
| <b>Bathroom facilities and amenities</b>                      |  |     |    |   |
| 48  | Socket near the mirror   |     |    |   |
| <b>Facilities and amenities in the kitchen or kitchenette</b> |  |     |    |   |
| 60  | Microwave oven   |     |    |   |
| 66  | At least two small appliances  |     |    | <b>Example:</b> Blender, electronic scale, chopper, fryer, raclette cooker, fondue, electric pancake maker, soda machine, electric juicer...  |
| 70  | Kettle   |     |    | Electric or not   |
| 71  | Toaster  |     |    |   |
| <b>Customer services</b>                                      |  |     |    |   |
| 102   | Personal welcome on site by the owner or his representative  |     |    |   |
| 110   | Maid service systematically proposed by the owner or his representative  |     |    | Must be indicated on contract, document, website... paid or free service  |

# Mandatory criteria classification 3 \*

## (in addition to 1\* and 2\* criteria)

| Rating criteria                                      |  | YES | NO | Further information  |
|--|--|-----|----|--|
| <b>Surface area and bedrooms</b>                     |  |     |    |  |
|  | Minimum surface area of a one-room accommodation unit for one or two people (studio or T1): <b>18m<sup>2</sup></b> |     |    | Spaces are only included in the surface area if they have a ceiling height of at least 1.80 meters. A room must have a door or window to the outside |
|  | Minimum average area of the additional bedroom(s) to be added with the top line: <b>9m<sup>2</sup></b>             |     |    | Only rooms that are larger than 7 square meters are counted as additional rooms.   |
|  | Additional room area per additional person: <b>3m<sup>2</sup></b> (in addition to the 2 initial people)            |     |    | <b>Maximum 4 people per room.</b>  |
| <b>General amenities</b>                             |  |     |    |  |
| 11   | Radio  |     |    | Radio, TV radios...  |
| 18   | Washing machine for accommodation units for 4 or more people   |     |    | Private washing-machine mandatory - private outdoor room to the accommodation accepted. (No shared by several accommodation)                         |
| 22   | Iron and ironing board   |     |    |  |
| 24   | Cupboards or storage units in each room  |     |    |  |
| <b>Bedroom and bathroom facilities and amenities</b> |  |     |    |  |
| 30   | <b>2 pillows per person</b>  |     |    | For 3*, 4* and 5*  |
| 31   | Duvet  |     |    | For 3*, 4* et 5*   |
| 36   | One bedside table / person   |     |    | One beside table between twin beds admitted. Not required in bunk beds.  |
| 46   | Two light fixtures, one of which above the basin   |     |    | If the main light is sufficient, then the criterion is validated.  |
| 47   | Amenities products   |     |    |  |
| 54   | Espaces de rangements supplémentaires  |     |    | Hors plan vasque et tablette sous miroir   |
| 49   | Enough hair dryers   |     |    | Minimum 2 hair dryers from 7 people  |
| <b>Facilities and amenities in the kitchen</b>       |  |     |    |  |
| 57   | Hob with <b>4 burners minimum</b>  |     |    | Induction 3 burners admitted   |
| 59   | Oven or Mini oven  |     |    | Microwave independent oven from 3*Frm 5 people capacity minimum 45l  |
| 73   | Dishwasher with 6 or more places for accommodation from 4 people   |     |    |  |
| 75   | Freezer or freezer compartment   |     |    |  |
| <b>Environment and exterior</b>                      |  |     |    |  |
| 78   | Lift to access the 3rd floor from the ground floor   |     |    | Unless if local or architectural constraint  |
| 80   | Private parking space(s)   |     |    | Maximum distance 300m  |
| <b>Services aux clients</b>                          |  |     |    |  |
| 101  | Provision of a welcome booklet   |     |    | Technical information of the accommodation, emergency number, public transport, eco-friendly information....   |
| 107  | Table linen  |     |    | Tablecloth and 2 dish towel min  |
| 109  | Baby equipment (chair and cot) on request  |     |    |  |

# Mandatory criteria classification 4 \*

## (in addition to 1\*, 2\* and 3\* criteria)

| Rating criteria                                      |  | YES | NO | Further information   |
|--|--|-----|----|---|
| <b>Surface area of accommodation and bedroom</b>     |  |     |    |   |
|  | Minimum surface area of a one-room accommodation unit for one or two people (studio or T1): <b>20m<sup>2</sup></b>   |     |    | Spaces are only included in the surface area if they have a ceiling height of at least 1.80 meters. A room must have a door or window to the outside. |
|  | Min average area of the additional bedroom(s) to be added with the top line: <b>10m<sup>2</sup></b>  |     |    | Only rooms that are larger than 7 square meters are counted as additional rooms.  |
|  | Additional room area per additional person: <b>3m<sup>2</sup></b> (in addition to the 2 initial people)  |     |    | <b>Maximum 4 people per room.</b>   |
| <b>General amenities</b>                             |  |     |    |   |
| 9  | TV, access to additional channels to the TNT   |     |    | TV platform, package, Pay TV...   |
| 15   | The accommodation is equipped with double glazing  |     |    |   |
| 23   | Tumble dryer for accommodation units for 6 or more people  |     |    | Private tumble dryer mandatory - private outdoor room to the accommodation accepted   |
| <b>Bedroom and bathroom facilities and amenities</b> |  |     |    |   |
| 28   | Respect des dimensions des lits minimum : lit 1 pers <b>90x200cm</b> , lit 2 pers <b>160x190cm</b>   |     |    | Canapé convertible accepté si de même dimension 160x200cm<br>Lits jumeaux acceptés si système de jumelage des lits avec attaches spécifiques          |
| 34   | Main light switch near bed (two-way)   |     |    |   |
| 40   | Equipment in bathroom: - a basin with hot water; - a shower or bath with shower over and shower <b>screen (Higher dimension than standard)</b> ; - a bath and a shower |     |    | Standard shower dimensions = 80 x 80 cm<br>Standard bath dimensions = 170 x 75 cm   |
| 52   | Full length mirror   |     |    | May be located in the living room, the entrance or in the bedrooms  |
| <b>Kitchen facilities and amenities</b>              |  |     |    |   |
| 64   | Extra dishes: 1 champagne glass, 1 aperitif glass per person min   |     |    |   |
| 69   | Espresso machine   |     |    |   |
| 72   | Dishwasher from 2 people   |     |    |   |
| <b>Environment et exterior</b>                       |  |     |    |   |
| 87   | A dedicate leisure, relaxation or sport facility for the accommodation   |     |    | Free access for exclusive or shared use. -ex: Board games (3min), outdoor games, bike, sledge, game room with games, ping pong...)                    |
| <b>Customer services</b>                             |  |     |    |   |
| 103  | Welcome gift upon customer arrival   |     |    | Ex : local products, discount...  |
| 108  | Beds made on arrival systematically proposed by the owner or his representative  |     |    | Must be indicated on the website, contract, email... Free or paid   |
| 112  | Electrical adaptors available  |     |    | <b>2</b> minimum  |
| 113  | Website or webpage dedicated to the accommodation  |     |    | Only managed by the owner or renter, possible page on social networks.  |
| 114  | Website or webpage dedicated to the accommodation in foreign language  |     |    | <b>NOT ACCEPTED:</b> booking platforms, and other like tourist office, concierge...   |

## Mandatory criteria classification 5 \*

### (in addition to 1\*, 2\*, 3\* and 4\* criteria)

| Rating criteria   | YES | NO | Further information   |
|---|-----|----|---|
| <b>Surfaces area of accommodation and bedroom</b>   |     |    |   |
| Minimum surface area of a one-room accommodation unit for one or two people (studio or T1): <b>26m<sup>2</sup></b>              |     |    | Spaces are only included in the surface area if they have a ceiling height of at least 1.80 meters. A room must have a door or window to the outside. |
| Min average area of the additional bedroom(s) to be added with the top line: <b>12m<sup>2</sup></b>                             |     |    | Only rooms that are larger than 7 square meters are counted as additional rooms.  |
| Additional room area per additional person: <b>3m<sup>2</sup></b> (in addition to the 2 initial people)                         |     |    | <b>Maximum 3 people per room.</b>   |
| <b>General amenities</b>  |     |    |   |
| 10 Access to at least two international channels  |     |    |   |
| 12 Connected speakers   |     |    |   |
| 13 Provision of a video playback system   |     |    | Video on demand, streaming platform with viewing open to the customers.   |
| 23 Sèche-linge électrique pour logement de 2 personnes et plus  |     |    |   |
| <b>Bedroom facilities and amenities</b>   |     |    |   |
| 28 Compliance of bed(s) with the dimensions:<br>Single bed <b>90x200cm</b><br>Doble bed <b>160x200cm</b>                        |     |    | Sofa bed admitted only with dimensions: 160x200cm<br>Twin beds 80x200 cm admitted only specific connecting system                                     |
| <b>Bathroom facilities and amenities</b>  |     |    |   |
| 42 A private toilet (with bowl, lid, flush, roll holder and bin) inside the accommodation unit and independent of the bathroom. |     |    | Dry toilet admitted   |
| 50 Electric towel dryer   |     |    |   |